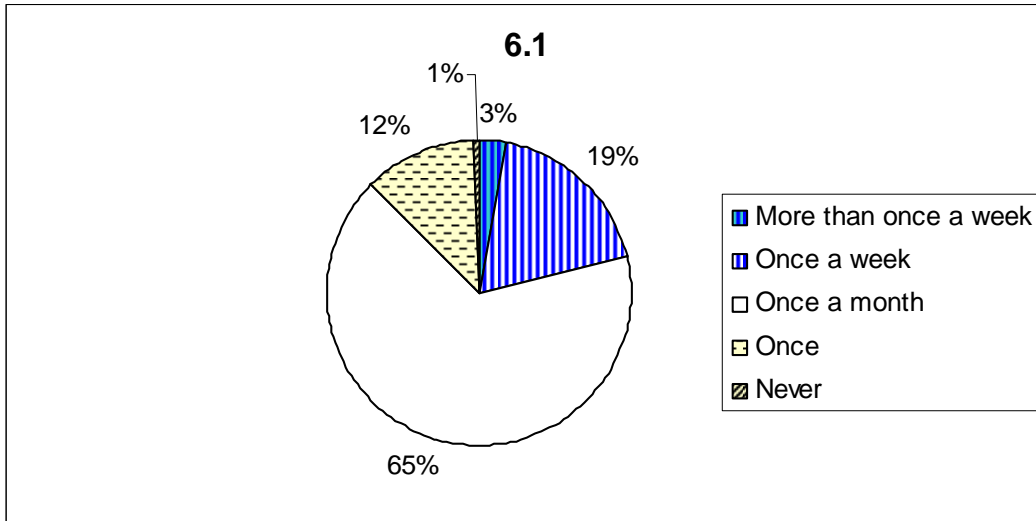
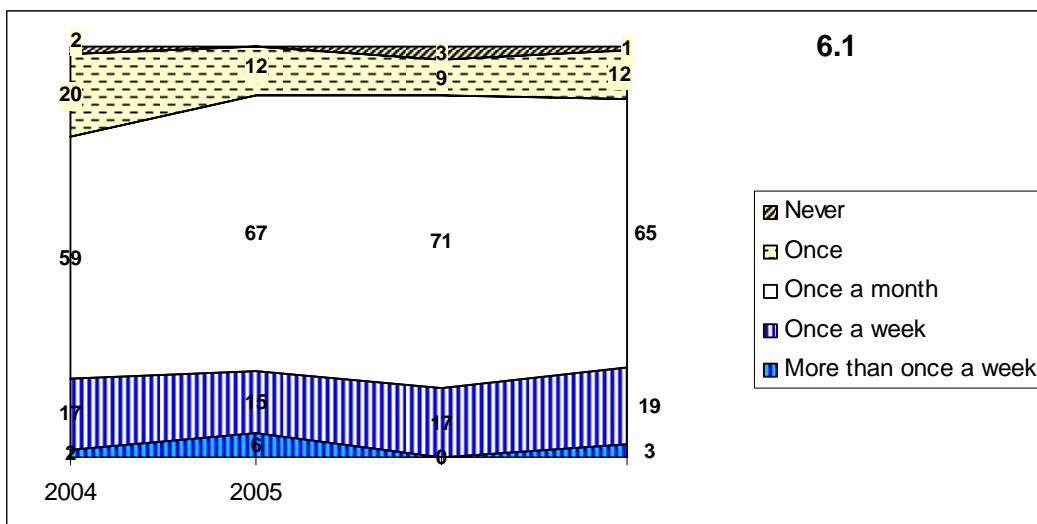


## Section 6 - JPO information needs

### 6.1 Over the last 12 months, how often do you use/visit the JPOSC website (www.jposc.org)?

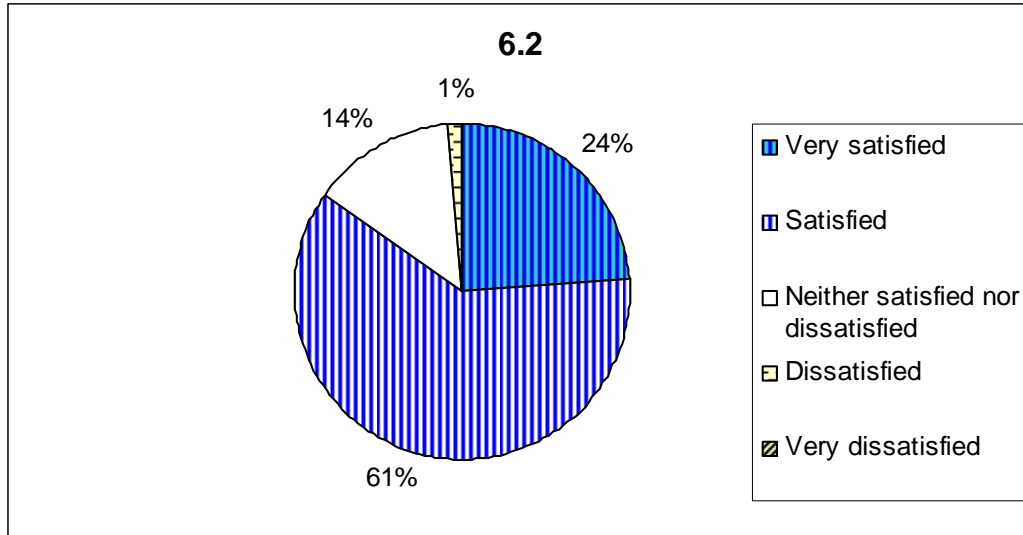


	More than once a week	Once a week	Once a month	Once	Never
<b>2005 results</b> 151 answers (4/28/100/18/1)	<b>3%</b>	<b>19%</b>	<b>65%</b>	<b>12%</b>	<b>1%</b>
<b>2004 results</b> 144 answers (10/23/103/18/0)	0 %	17 %	71 %	9 %	3 %
<b>2003 results<sup>26</sup></b> 154 answers (10/23/103/18/0)	6 %	15 %	67 %	12 %	0 %
<b>2002 results</b> 142 answers (3/24/84/28/3)	2 %	17 %	59 %	20 %	2 %

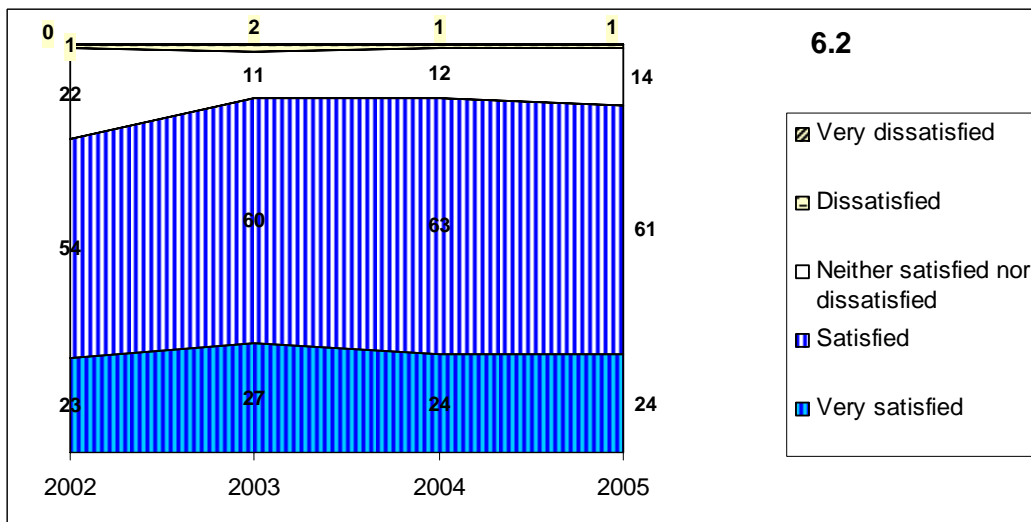


<sup>26</sup> Wording of the question in the 2002/3 Surveys: "How often do you use/visit the JPOSC website?"

**6.2 If applicable, how satisfied are you with the JPO Service Centre website?**



	Very satisfied	Satisfied	Neither satisfied nor dissatisfied	Dissatisfied	Very dissatisfied
<b>2005 results</b> 143 answers (34/87/20/2/0)	24%	61%	14%	1%	0%
<b>2004 results</b> 142 answers (34/89/17/2/0)	24 %	63 %	12 %	1 %	0 %
<b>2003 results</b> 152 answers (41/92/16/3/0)	27 %	60 %	11 %	2 %	0 %
<b>2002 results</b> 136 answers (31/74/30/1/0)	23 %	54 %	22 %	1 %	0 %

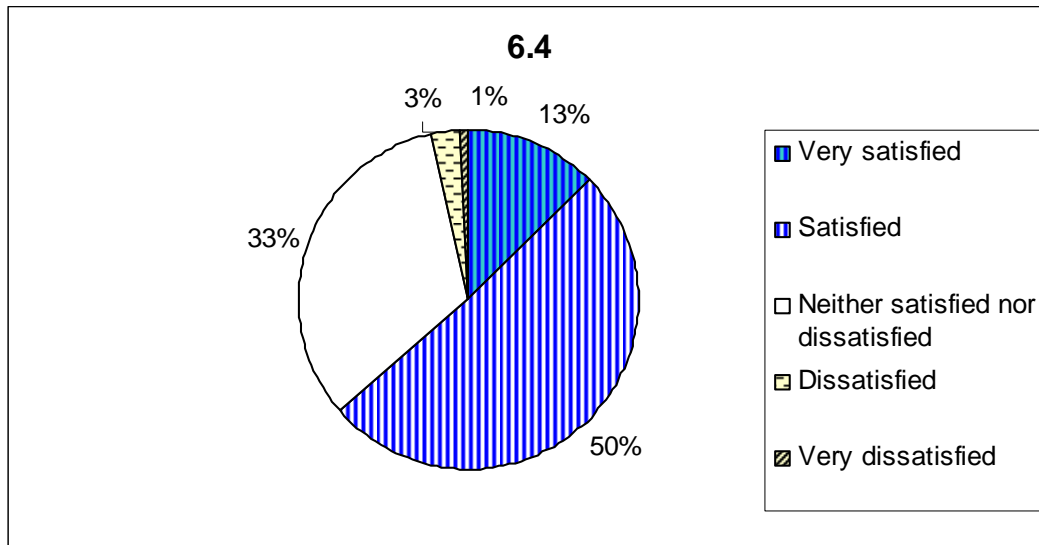


### **6.3 What are the sections of the website you visit more often?**

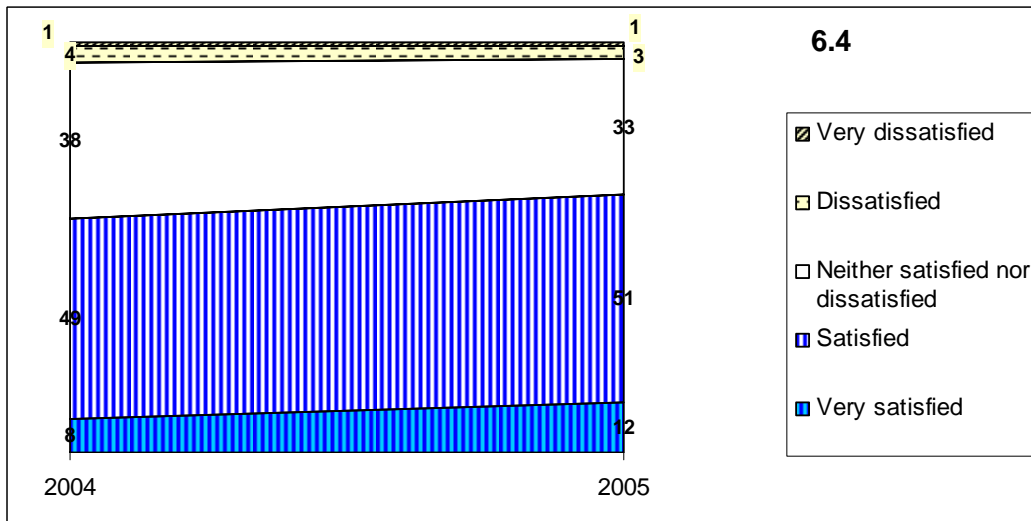
The following sections were mentioned 5 times or more:

- **Forms and Circulars**
- **Training and Learning**
- **Salary statements and calculation**
- **JPO directory**
- **Job search and CV roster**
- **Acronyms**

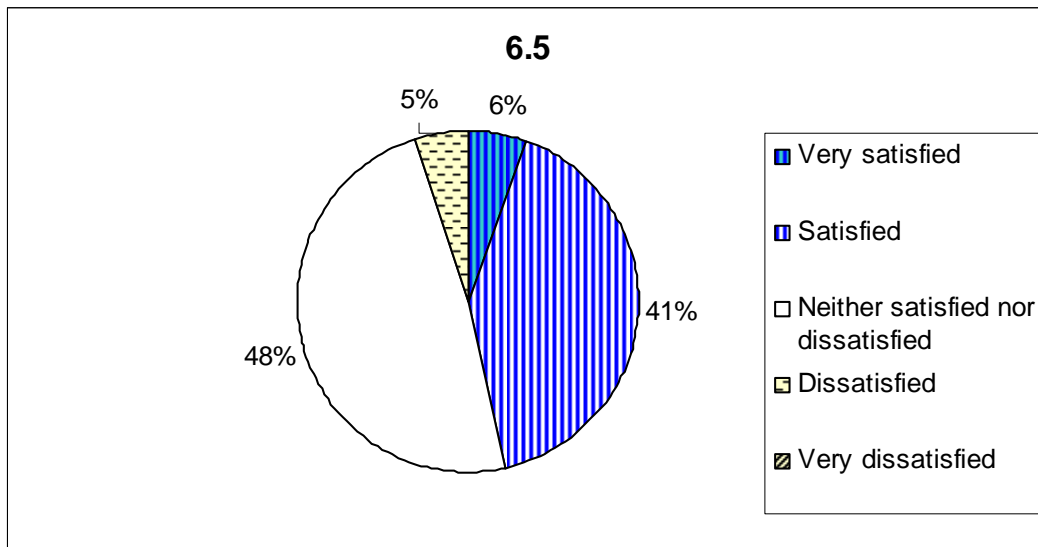
## 6.4 How satisfied are you with the JPO-Net?



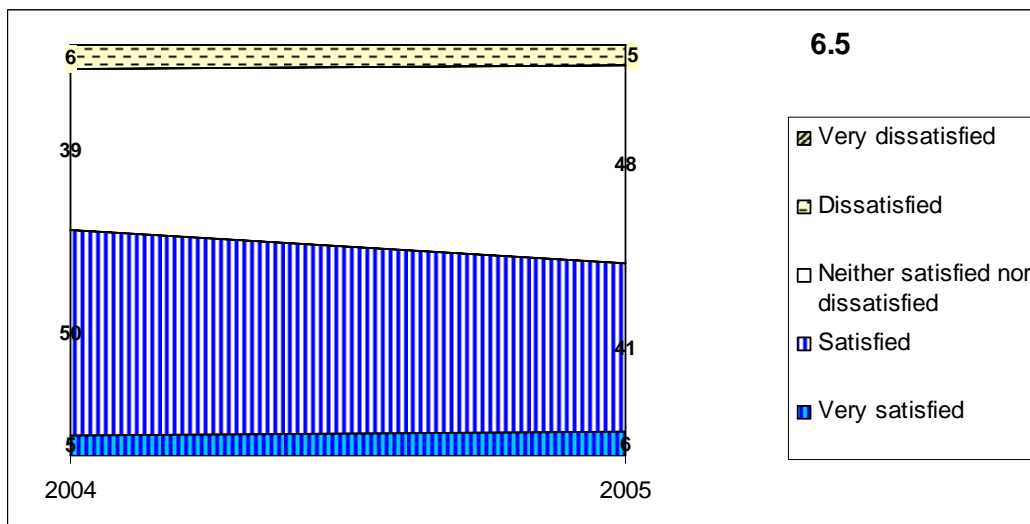
	Very satisfied	Satisfied	Neither satisfied nor dissatisfied	Dissatisfied	Very dissatisfied
<b>2005 results</b> 143 answers (18/73/47/4/1)	13%	50%	33%	3%	1%
<b>2004 results</b> 141 answers (11/70/53/6/1)	8%	49%	38%	4%	1%



**6.5 How satisfied are you with the information circulated on the JPO-Net?**



	Very satisfied	Satisfied	Neither satisfied nor dissatisfied	Dissatisfied	Very dissatisfied
<b>2005 results</b> 142 answers (8/58/69/7/0)	<b>6%</b>	<b>41%</b>	<b>48%</b>	<b>5%</b>	<b>0%</b>
<b>2004 results</b> 142 answers (7/67/53/8/0)	5 %	50 %	39 %	6 %	0 %



## **6.6 Further comments and/or suggestions for ways of better addressing JPO information needs:**

### **Training:**

“More information about training available.”

“Update and improve the training opportunities page in the website (while it is a good starting point, I am convinced that many JPOs followed interesting courses and chose good training institutions which are not included in the website, but could easily be).”

“The JPO course was great, very informative and meant a lot for me especially the contacts with other JPOs. Just one tip would be to try to get it even more focused on the job on the ground, a case study in UNDP procedures and best practices (for example procurement procedures etc). Perhaps an idea of providing this information on the JPO website?”

“See section 3 on Learning - an extensive courses database would make it less necessary to write to the whole group each time one is looking for a course + the information from ex-JPOs would not be lost.”

### **JPO-Net:**

“I have read some of the messages that circulate but some messages seem to be correspondence between two people which is not of relevance to the rest. Those emails should be eliminated I believe and not be distributed to all.”

“The quality of the inputs could be higher and more relevant.”

“Maybe establish thematic groups within the JPO net ( ex all JPOs working in UN coordination, etc.).”

“Probably good to have networks for JPOs from particular UN-organizations instead of a general JPO-network.”

“I have not felt that the discussions on the JPO net were relevant to my work and experience as a JPO.”

“People need to respect the code of conduct.”

“As said by many before me, some info could be circulated off the network.”

“Mass email should not be used for the means to communicate for the issues related to only certain persons.”

“A least in the past there were too many personal and irrelevant emails.”

“Underline that the net should be used only for job related queries.”

“Most of the messages I receive through JPO-net are almost unreadable because it's mostly computer generated garbled text (incompatibility of email programs?). Apart from that, so far I have not seen much information of interest to me, maybe that'll change...”

“JPO net - Would be great if it was possible to make sure that personal email exchange does not happen through Email list.”

**Website:**

“In the past I visited the website regularly but since I arrived to [*Duty Station*] I haven't been able to access it. This is due to our server and the IT person here says he can't do anything about it. Also, I have experienced that the JPO website often says 'error on page', this is one of the reasons why I haven't been able to put my CV on it.”

“My salaries becomes less this year than that of last year. I appreciate it if the website provide a function where JPO can try calculating their salaries.”

“There is need for regular updates of the JPO website -more so the section of forms, circulars &tools.”

“I think the JPOS website is a great information tool!!”

“A very good and useful website overall!”

**General comments:**

“Include information on sexual harassment in the recruitment package and the UN policy on the same.”

“Duty station info (Basic info of the country, like banking, transportation, security, goods and services available or not available etc).”

“Since I am currently deployed to a UN office and not directly working with UNDP, I could not really profit from the information provided. This does not mean, however, that the information would not be valuable to others.”

“The JPOSC seems to be very adept at tailoring information needs to the individual. Whenever an individual has queries, if the person written to doesn't know, they are always very quick in finding out. I've been very impressed.”

“Great service, I will used it even more in the future.”

“I use the practice area networks more.”

“Have a way to circulate pictures would be a great way to attribute faces to the names of all he JPOs.”